

## TERMS AND CONDITIONS FOR SALES IN THE U.S.A.

- TERMS** We accept Visa, MasterCard, American Express, Discover, personal check, money order and bank checks. Online orders can be paid by Paypal or Google Checkout. Telephone orders are always welcome. Michigan residents must include 6% sales tax. Net 30 days to established institutions or firms with approved credit. See [www.optecinc.com](http://www.optecinc.com) for links to our secure site for submitting credit card payments.
- SHIPPING** Orders shipped via Priority Mail, FedEx or UPS if possible. Shipping, handling and insurance charges from Lowell, Michigan, are added to invoice cost for credit card and Net terms.

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## TERMS AND CONDITIONS FOR INTERNATIONAL SALES

- TERMS** Normally FOB Lowell, Michigan. We prefer payment by Credit Card (Visa, MasterCard, American Express, Discover), international money order, bank draft drawn on a major USA bank or direct wire transfer to our bank in advance of shipment. Quotation or proforma invoice available upon request. All amounts due are payable in U.S. dollars (USD) only. Net 30 days to Optec dealers with established credit. Credit limits may be imposed at Optec's discretion. See [www.optecinc.com](http://www.optecinc.com) for links to our secure site for submitting credit card and PayPal payments.

**For wire transfers contact Optec ([sales@optecinc.com](mailto:sales@optecinc.com)) for banking details and information.**

- LANGUAGE** All official documents must be in English.
- SHIPPING** Unless arranged differently in advance, all orders over \$1,000.00 are shipped by commercial air freight with all shipping, insurance, export documents, consular and license charges billed collect by the carrier. The preferred carriers are UPS and Federal Express. For this, we require the recipient's account number with the designated shipping company. This is the lowest cost and safest method for shipping.
- At the customer's request, shipping charges may be prepaid by Optec but a handling charge of 10% of the net shipping cost will be included in the quoted shipping total. Orders may be shipped by UPS, FedEx, USPS Airmail Parcel Post or Global Express with shipping and insurance paid in advance.
- CANADA & MEXICO** Customers in Canada and Mexico should contact Optec in advance to arrange for the most economical shipping carrier.

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## WARRANTY AND RETURN POLICY

*We warrant all Optec, Inc. products to be free from defects in workmanship and material for one year from date of delivery. We will replace or repair at our option any item, should it be defective during this period, providing there is no evidence of misuse. Warranty items must be returned to us freight prepaid. Repaired items will be returned via UPS ground within the continental USA at our expense. Overnight shipping services may be arranged in advance at the customer's expense. Call Optec before returning any instruments for repair and to arrange for return shipping.*

*If not completely satisfied, return the merchandise with freight prepaid within 30 days from date of invoice and the full purchase price will be refunded. Shipping charges will not be refunded. Of course, any damage to the product will be charged against the refund amount.*

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*All prices, specifications and terms subject to change without notice.*